

# KVK Designs

Natural Stone &  
Hematite Jewelry

PO Box 253  
Oak Ridge, NJ 07438

Phone:  
1-866-265-9286

Email:  
orders@kvkdesigns.com

Website:  
www.kvkdesigns.com



## Return & Exchange Policies & Procedures

KVK Designs has taken every measure to carefully inspect and package your order. Please inspect your items carefully on delivery. Because we strive to offer only fine quality merchandise, and to provide conscientious service to you, your feedback is very valuable to us.

KVK Designs must receive any returns within 30 days of receipt to be eligible for a refund, merchandise credit or exchange, excluding shipping fees. Please complete and enclose this packing slip with the merchandise being returned. No need for return authorization. Merchandise that is damaged, scratched or show visible wear will not be eligible for a return/exchange.

We recommend that all items be insured through the United States Postal Service.

Exchanges are sent free of shipping and handling charges. If the total value of your exchange is greater than the total value of the returned item (s) please indicate the credit card to be charged.

Number: \_\_\_\_\_ Exp Date: \_\_\_\_\_ Cardholders Signature: \_\_\_\_\_

If you receive your order and for any reason the item is damaged, defective or not the correct product, please let us know and KVK Designs will provide a prepaid USPS return label.

To inquire about previously placed orders, exchanges, shipping or billing, please telephone Customer Service at 1-866-265-9286, weekdays 9am - 9pm EST.

Email: orders@kvkdesigns.com

You may place an order 24 hours 7 days a week online at [www.kvkdesigns.com](http://www.kvkdesigns.com)

You can review our online exchange policy at: <http://kvkdesigns.com/reex2.html>

-----  
Order # \_\_\_\_\_ Date: \_\_\_\_\_ Name: \_\_\_\_\_ Email: \_\_\_\_\_

Please enter your order #, date order was placed, your first and last name and your e-mail. Cut on the dotted line and return with your merchandise.

Exchange for	Item No.	Description	Size	Qty.	Price	Total

Returning	Item No.	Description	Qty.	Reason	Reason Codes
					<b>1. Incorrect Item</b>
					<b>2. Defective</b>
					<b>3. No as Shown</b>
					<b>4. Sizing</b>
					<b>5. Other</b>